



**Date:** 03/14/2020

## **CITY OF MONROE ANNOUNCES ADDITIONAL OPERATIONAL CHANGES TO MITIGATE SPREAD OF COVID-19 VIRUS**

**(MONROE, MI)** - Protecting the health and welfare of the residents and employees of the City of Monroe continues to be a top priority of the City Council and City Administration. In order to do so, it is imperative that certain protective and preventative measures are in place to ensure the ongoing delivery of our core essential services during these unprecedented times.

In accordance with the recommendations provided by the U.S. government and the State of Michigan, the City of Monroe is modifying certain operations to mitigate risks of the COVID-19 virus. These are in addition to the measures announced by the City of Monroe on Friday, March 13<sup>th</sup>.

Effective immediately:

- A moratorium is in effect for water utility shutoffs through Monday, March 30<sup>th</sup>. Any services previously disconnected have been restored to ensure residents can take necessary preventative measures.
- The City is in the process of suspending the service fee for online payments of utility and other bills until further notice. Residents are reminded on-time payments may be made online, via the drop box in the City Hall parking lot or the U.S. Postal Service.
- Water emergencies can be reported by calling 734.241.5947; wastewater related emergencies: 734.241.5926.
- The rental inspection program is suspended until further notice.
- The Mother-Son Bowling event scheduled for Sunday, March 22, is canceled.
- The Recreation Department will still be processing league registrations received through the mail and drop box in the City Hall parking lot.
- City parks will remain open to the public, but users are **reminded to practice continued precautionary measures**. Restrooms and water fountains will remain closed until further notice. Future programs will be assessed on a case-by-case basis and announcements will be made when appropriate.
- Special event applications will be assessed on a case-by-case basis.
- There is no change in refuse and recycling collection schedule.

- Building permits and other applications can still be submitted online through the City's website and will be reviewed and processed in a timely manner. Inspections will be evaluated on a case-by-case basis.
- Service requests can be submitted through the City's website or MyMonroe mobile app. There may be a slight delay in processing requests due to modified City operations.
- The Pension Board and Post-Retirement Health Care Board meeting scheduled for Wednesday, March 18 will proceed as scheduled.
- Staff necessary for continuity of operations during this public health emergency will continue working in a modified manner during this time.

Further information regarding the status of our local government operations and the possible effect on daily service delivery will be announced over the coming days. The public should regularly monitor the City's website ([www.monroemi.gov](http://www.monroemi.gov)), the City's Facebook page, app push notifications, and local media for updates.

The City also reminds residents of the many online resources available for routine city business and requests available on our website and via our app, MyMonroe. These include reporting service requests, making payments, submitting applications, etc.

Incorporated in 1817, the City of Monroe is a community that has a shared vision that seeks to balance the opportunities of economic development with the stewardship that is required for historic preservation. With a population of 20,733, Monroe is located about 17-miles north of Toledo, Ohio and about 35-miles south of Detroit. The City of Monroe is Michigan's third oldest community, and is also the county seat of Monroe County.

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